

Microsoft Silverlight

Microsoft Silverlight enhances the user's experience with media on the web. To view thumbnails within Banner Document Management (BDM), Microsoft Silverlight must be installed. Microsoft Silverlight is not installed on all computers, so if your computer does not have this program installed, you will notice an **Install Microsoft Silverlight** icon located on the left side of the screen when viewing a document.

Install Silverlight

1. Navigate to view a document in BDM.
2. Select **Install Microsoft Silverlight** icon.
3. A file download window will appear. Select **Run**.
4. A security window will appear. Select **Ok**.
5. On the Install Silverlight screen, select **Install Now**.
6. On the Installation successful screen, select **Close**.

