MasterApps

Within West Virginia University, much of the work-related software that you use is restricted to the campus-wide local area network (LAN), known as the Intranet. In order to meet the needs of people who require access to these applications from home or from off-campus locations, there is a web-based secure application portal called MasterApps. You may also hear this service referred to as “Citrix” since that is the name of the underlying software used by MasterApps.

Available Applications in MasterApps
In order to access application within MasterApps you must request access to the application by:

- Emailing ITSHelp@mail.wvu.edu
- Calling 304-293-4444

First Access MasterApps

The Citrix Recier App must be installed in order to use MasterApps.

1. Open the Play Store

![Play Store Image]

2. Search Citrix Receiver, it should come up as you are typing, then Select Citrix Receiver

![Citrix Receiver Image]
3. On the Citrix Receiver Page, Select Install

4. Select Accept to confirm access needed for the app to operate.
5. Once the application has been downloaded Select Open.

6. When the Citrix App launches, Select Add Account in order to proceed with the setup.
7. For the address **Insert** [https://materapps-s.wvu.edu](https://materapps-s.wvu.edu), then **Select Next**.

8. Input the necessary information, then Select Log On

- **User Name**: Your login for WVU
- **Password**: Your Login password for WVU (Password will not be saved. It must be entered every time.)
- **Domain**: wvu-ad.wvu.edu
Add Apps to MasterApps Desktop

Application available in MasterApps will not automatically appear on the MasterApps Desktop. Please follow the steps below to add applications.

1. Login to MasterApps, then Select Apps located on the right side of the screen.

2. Each application available to you will need to be added to the desktop for use. Select the Application in the App Menu. A green Check mark will appear next to the App you added to the MasterApps Desktop.

Your MasterApps Desktop is now ready for use.